

Warranty Information

Surge Protection Products. Please read carefully and retain for your records.

Lifetime Limited Warranty

Eaton Electrical Inc. warrants to the original retail purchaser that this Cutler-Hammer Surge Protector product will be free from failure due to defects in workmanship or materials under normal care and proper usage in a residential installation which fully complies with all National Electric Code requirements for the life of the product. In the event of such a failure Eaton Electrical will, at its option, either repair or replace the product without charge. Cutler-Hammer recommends use of this product with a type CHSP whole house surge protector, though this is not required for warranty purposes.

Protection Policy

Eaton Electrical will pay to repair or replace electronics equipment, including microwave ovens, appliances, televisions, personal computers, audio and stereo components, satellite dish equipment, video cassette recorders and DVD players, owned by the original retail purchaser if damaged by any surge (including a direct lightning strike) while properly connected to this Cutler-Hammer Surge Protector. This surge device will not protect items in the home that are not connected to it. This protection policy covers damage caused by surges (voltage impulses having a duration less than 0.5 cycles) and does not include damage caused by swells or over voltage conditions (duration exceeds 0.5 cycles) or damage caused by utility fault or faulty wiring or grounding practices, as determined by Eaton Electrical at the time of return.

Eaton Electrical's liability under this Protection Policy is limited to \$150,000 (Ultra series Surge Protector) \$75,000 (Max series Surge Protector) or \$50,000 (Micro series Surge Protector) or the deductible amount of the original retail purchaser's homeowner's policy, whichever is less. This coverage is secondary to any applicable warranties, service contracts or insurance.

This Protection Policy is not insurance and should not be considered as a substitute for a personal homeowner's insurance policy.

For Protection Policy coverage, the following conditions must be satisfied:

- 1) All electronics equipment eligible for warranty coverage must be plugged directly into the Cutler-Hammer Surge Protector. Equipment connected to the protected equipment but not plugged directly in the surge protector will not be covered.
- 2) The electronics equipment must have been damaged by a covered power disturbance that passed through the Cutler-Hammer Surge Protector.
- 3) The Cutler-Hammer Surge Protector must be damaged from the power disturbance.
- 4) The Cutler-Hammer Surge Protector's protection capacity must have been exhausted.
- 5) Any claim must be made within 120 days of damage.

To submit a claim:

In order to submit a claim, you must follow the steps noted below:

- 1) Package and send the Cutler-Hammer product to the address below.
- 2) Include a letter explaining what happened. Include the following:
 - a. Your full name.
 - b. Complete address including Zip (no PO boxes allowed).
 - c. Include a copy of the dated sales receipt.
 - d. For a Protection Policy claim, send a copy of your insurance claim with detailed information regarding the damaged items, cost of repair or replacement. Cutler-Hammer will reimburse what is not covered under the primary insurance policy or warranty.
 - e. For Cutler-Hammer Surge Protector product Lifetime Limited Warranty claims, item d. is not required.

These warranties do not cover failure or damage due to improper storage, installation, operation, maintenance, accident, misuse, abuse or negligence. These warranties do not cover reimbursement for labor, transportation, gaining access, removal, installation, temporary power, or any other expenses which may be incurred in connection with repair or replacement of the Cutler-Hammer Surge Protector. These warranties cover residential use of Cutler-Hammer Home Surge Protectors and excludes any commercial applications.

The remedies as provided under these warranties are the exclusive remedy of the purchaser and the limit of the liability of Eaton Electrical Inc. with respect to this product, whether in contract, in tort (including negligence or strict liability) or otherwise. Eaton Electrical Inc. disclaims all other warranties, including without limitation any implied warranty of merchantability or of fitness for a particular purpose, and shall not be liable for any incidental or consequential damages.

With respect to products purchased by consumers of the United States for personal use, the implied warranties, including but not limited to the warranties of merchantability and of fitness for a particular purpose, are not excluded but are limited to the duration of the warranty period. Some states do not allow the exclusion or limitation of incidental or consequential damages or implied warranties, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Note: The return / review process will take 6-8 weeks.

Specifications: See original packaging

WARNING

Designed for indoor use in a dry location. Not intended for use with aquariums.

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1-800-525-2000
www.EatonElectrical.com

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Cutler-Hammer